



2006 Annual Report

Overview

Resolutions Northwest (RNW) is a 501(c)(3) non profit which provides mediation, facilitation, training, and coaching services for neighbors, families and businesses in our community. Our mission is to strengthen personal and community responsibility by providing constructive conflict resolution services and education.

Collaborative Efforts

Resolutions Northwest values collaborative efforts and routinely engages with a number of community partners. RNW participates in ongoing collaborative efforts with the Oregon Office for Community Dispute Resolution (OOCDR), Oregon Mediation Association (OMA), City of Portland, Multnomah County Adult and Juvenile Community Justice (MCAJJC), metro area Collaborative Group, Portland State University (PSU), neighborhood coalitions and associations and a multitude of local social service agencies. This year Clackamas County Family Mediation Program, Clackamas County Dispute Resolution Center and PSU helped plan and implement our 12th annual Oregon Peacemakers Conference for middle and high school students. RNW also collaborated with NE Neighborhood Coalition's John Canda to convene and facilitate the first highly successful gentrification listening circle about the African American community's experience living in North Portland.

The Impact of Resolutions Northwest

The following table summarizes aggregate data for this year's activities.

Total information & referral inquiries	434
Total number of cases worked on	909
Number of people receiving dispute resolution services	2,569
Percentage of clients reaching agreement through mediation or conciliation efforts	81%
Number of volunteers	95
Number of volunteer hours	1,037
Number of conflict resolution citizen/school education programs	105
Number of participants in conflict resolution education programs	1,513

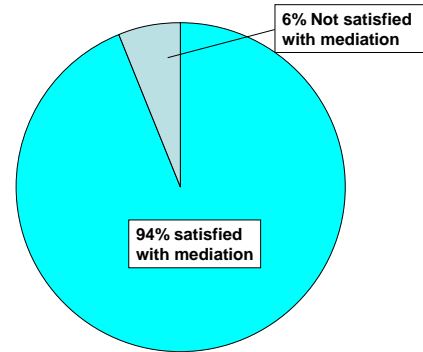
The Value of Conflict Resolution

In 2006, RNW's 95 volunteer mediators contributed 1037 hours, equating to an estimated value worth \$18,666 to our community.

A recent national survey stated that 82% of Americans would prefer to go to a mediator rather than go to court.¹ Community mediation truly has its roots in the tradition of democratic self-governance. Community mediation programs have the potential of empowering citizens to effectively operate in a democracy.²

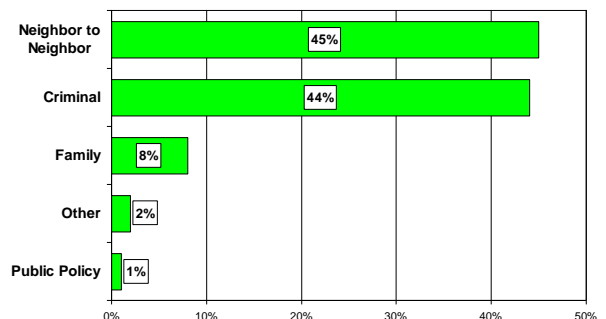
Satisfaction with Mediation Results

Percentage of Clients Indicating Satisfaction with Mediation



Types of Cases

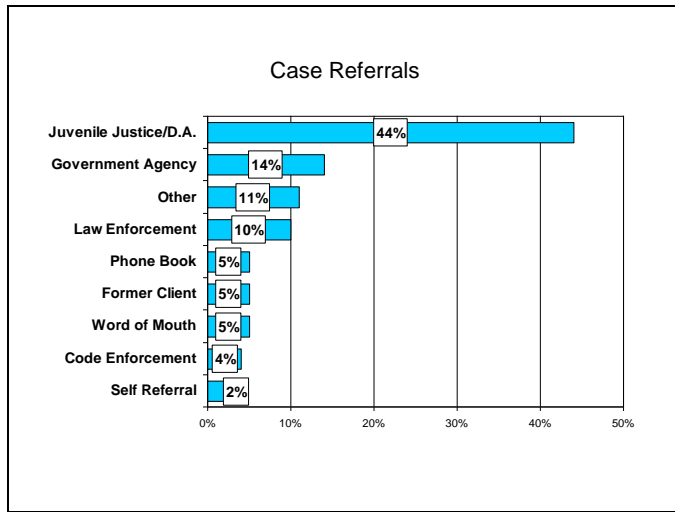
Case Disposition



¹ About Community Mediation, National Association For Community Mediation, <http://www.nafcm.org/pg5.cfm#Community%20Mediation%20Program%20Statistics> (last visited Nov. 10, 2006).

² *Id.*

■ Case Referrals



■ Facilitation of a Good Neighbor Agreement (GNA)

Several tavern owners, concerned neighbors and members of two area Neighborhood Associations came together to address livability issues. The goals of this newly formed “community” were to improve livability and safety; minimize nuisances; develop and maintain clear channels of communication, respect, cooperation and support amongst the business owners and surrounding neighbors. After listening to each others’ concerns, the group discussed ways to address them and eventually developed a GNA. Although the GNA is non-binding, each person agreed to a specific set of mutually agreed upon duties. The parties officially set their commitment “into motion” and agreed to meet again in two months to review the workability of the agreement.

This open community process sparked the interest of several additional community entities and they attended meetings to provide information and to help develop the GNA. A lasting relationship with Crime Prevention, Portland Police (NERT Officers), and the Multnomah County District Attorney’s offices was formed.

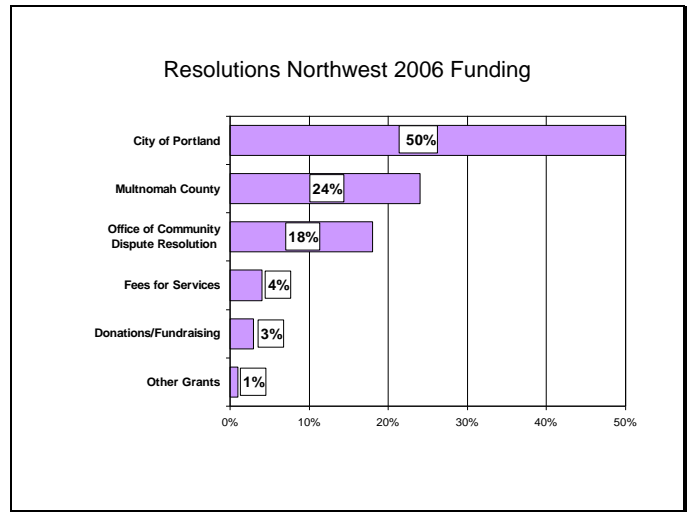
While GNAs are not ‘enforceable’ beyond the parties’ good will and good intent, they are highly effective collaborative tools and have a high rate of satisfaction and adherence.

■ Contact Us

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■ Resolutions Northwest’s 2006 Funding



■ Our Community Supporters

Alternative Dispute Resolution Section/Oregon State Bar
 City of Portland Office of Neighborhood Involvement
 Collaboration Works
 DS Consulting
 DV Trust
 Empire Management and Consulting
 In Accord, Inc.
 OCF Joseph E. Weston Public Foundation
 Juan Young Trust
 Jubitz Family Foundation
 The Mediation Center, Inc.
 Multnomah County Adult and Juvenile Community Justice
 Oregon Office for Community Dispute Resolution, U. of O.
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