

Find Your



Solution.

Volume 3, Issue 1

Mediation Newsletter

Spring 2004

Major RNW Expansions Mark 2003

Our Mission

Resolutions Northwest is committed to strengthening personal and community responsibility by providing constructive conflict resolution services and education.

Our Services

Mediation
Family, Workplace, Neighborhood & Victim Offender

Professionally trained mediators resolve disputes ranging from barking dogs to battery, improving relationships and reducing crime.

Education
Violence Prevention Conflict Resolution, & Mediator Training

We teach students, professionals, and community volunteers skills to reduce violence and solve conflicts in all environments.

We doubled caseload.
Tripled clients served.
Taught 10 times as many people about mediation.

Not bad for 12 months work!

In 2003, Resolutions Northwest accomplished major initiatives to expand programs, increase efficiency, and improve public awareness.

The results show outstanding progress helping kids, families, and communities resolve conflict:

Mediation Services

- 110% increase in cases (900 total)
- 192% increase in clients (2779)
- \$26,938.00 restitution collected for victims

Education & Volunteers

- 962% increase in citizens educated about mediation services (3,452)
- 104 people trained in mediation
- 80% increase in volunteer hours (3,005)
- 1,100 students given access to peer mediation training



RNW has had a great year, as this student at the 2003 Peacemakers Conference can attest.

RNW was also able to offer new services to our community in 2003 due to the award of competitive grants and contracts. In February, RNW opened a second office as the City of Portland's new provider of neighborhood, landlord tenant and interpersonal mediation services. The office, in Northeast Portland, has 4 staff members and dozens of volunteers handling over 500 cases a year.

In December, we hired a bilingual Spanish mediation advocate to provide and promote Spanish language services in the Latino community.

Clearly, 2003 was a great success. And with your ongoing support,

Inside this issue:

<i>Valentine's Gala</i>	2
<i>Spanish Services</i>	2
<i>Volunteers</i>	3
<i>RNW Goes to Jail</i>	3
<i>2003 Donors</i>	4

2004 Valentine's Gala Huge Success

Dancing, divine desserts and celebrating Resolutions Northwest were the themes of the night at the RNW Valentine's Day Gala on February 13th. Guests enjoyed dancing, live music, and bidding on 13 exciting auction packages. Thanks to the support of all of those who attended this fabulous event, we raised a record amount to support RNW's programs in 2004.

Held in the soaring, graceful Embassy Suite's Queen Marie Ballroom, the event centered on a 15-piece live band playing a wide variety of dance music. Those needing a brush-up on their dancing took part in 35-minute lessons taught by professional instructors. By the end of the night, everyone was feeling quite comfortable on the dance floor.

The auction offered a wide variety of enviable items, all festive and amusingly

presented. The most popular packages included a romantic weekend trip to Cannon Beach (including hotel stay, meals and, of course, kites to fly!), a restaurant tour of Portland's finest world cuisine, a fully guided fishing trip for four, and autographed sports memorabilia.

Special thanks to Board Member Trish Garner and Development Director Brian Hufft for their outstanding leadership in planning this event, the staff and volunteers who helped carry the evening, and the generous donors who made the auction successful. Planning has already begun on next year's event!



Louise and David Neilson dance the night away at the February 13th Valentine's Gala.

Se Habla Español (Yes, We Speak Spanish!)

Do you speak Spanish? At almost 10%, the Latino population in Portland is the largest minority group in the city, and growing rapidly. Already an underserved population, Latinos have lost support during the steady pruning of government services starving for resources.

What they have found is Sandy Bacharach, Resolutions Northwest's new Spanish Language Advocate. For the last eight years, Sandy has been a fixture of Portland's Latino community. Since December, she's been working for RNW, making connections at local community agencies and centers, and getting the word out that Spanish mediation helps kids, families and communities resolve conflict.

With cell phone, Spanish brochures and translated documents in hand, Sandy has been spreading the RNW mission across the city. Her list of meetings reads like a Who's Who of the Latino community:

social service providers, government agencies, religious leaders, and all of RNW's 10 Spanish speaking mediators. The community and entire RNW staff have fallen in love with her flawless Spanish, can-do attitude, and relentless laugh.

Our new Spanish outreach program is making substantial advances in Portland's Latino community

The results have been immediate and impressive: family and neighborhood program mediators working 7 new Spanish language cases. A handful of new Spanish speaking mediators have just completed basic training. And the whole office is picking up bits of Spanish listening to Sandy go, go, go.

Add Sandy's efforts to our pre-existing Spanish brochures and 50,000 Spanish RNW referral slips carried by the entire Portland Police force, and RNW is quickly becoming the source for conflict resolution in the city's Latino community. Just another handy RNW program improving your community. As Sandy says, "El conflicto ocurre. La mediación se lo cure."

New Volunteers Add to RNW's Diversity



Picture For The Mantle: Our volunteer class of 2004 is a lively bunch that brings added diversity to our corps of over 100 existing volunteers.

Twenty new volunteer mediators from the class of 2004 will join the Neighborhood Mediation Program this spring to support the expanding caseload of the NE Portland office.

Meeting the diverse cultural needs of clients has been a top priority for RNW in the last year. With 100 trained volunteers from different backgrounds, professions, ethnicities and ages (teens to retirees), we are increasingly able to diminish cultural barriers

between mediators and clients. We also offer mediators fluent in Russian, Korean, Arabic, French, Japanese and Spanish to meet the needs of foreign language clients.

Our volunteers in 2004 each completed 40 hours of specialized instruction, practical training, and role play led by professional trainer Christopher Sheesley, RNW staff members, and several senior mediators.

For the new volunteers, this is the beginning of a rewarding year-long training process that includes 9 months as a mediation apprentice at the neighborhood program before moving into more advanced mediation opportunities in RNW's facilitation, family, and victim offender programs.

Mediators often describe their volunteer role with RNW as a life changing experience. If you are interested training opportunities, visit our training section of our website at www.resolutionsnorthwest.org.

RNW Staff Goes To Jail

After years of jail, what would it be like to be suddenly released into the free world? Staff member Cathrine Collins is part of a task force doing groundbreaking work on restorative transition processes at the Coffee Creek Women's Correctional Facility (CCCF).

The program is designed to address challenges inmates face when they return to families and neighborhoods after long periods of incarceration. Newly released inmates often struggle with family roles, community acceptance, and abiding by the rules of their probation. The task force has created three steps to help inmates: workshops on transition issues, conferences with the inmate's family, and planning meetings with

parole officers, counselors, and community members.

Collins says, "The work being done at CCCF is groundbreaking and holds the potential of changing lives in positive, restorative ways. Without the commitment and genuine desire of the task force members, this new way of addressing inmate needs would never have come to life."

"The work being done at CCCF is groundbreaking and holds the potential of changing lives" - Cathrine Collins, RNW Task Force Representative

Currently offered as a pilot project for inmates returning to Multnomah and Washington Counties, Collins hopes the program's continued success will lead to an expansion serving all CCCF inmates.



1401 NE 68TH AVE
 PORTLAND, OR
 97214
 503-988-5609

NON-PROFIT ORG.
 U.S. POSTAGE
PAID
 PERMIT NO. 11
 PORTLAND, OR

www.resolutionsnorthwest.org

BOARD OF DIRECTORS

Patricia L. Garner, Chair, Benett Garner, M.D.
 Brendan Dummigan, Treasurer, Pichett Dummigan, LLP
 Stein Nielsen, Past Chair, Gateway
 John Ashford, Save Our Youth (SOY)
 Chris Kenny, Curiosity Group
 Mark Loder, Piper Jaffray
 Judith Mowry, Full Circle Consulting
 Nathan Sykes, Schwabe Williamson & Wyatt

STAFF MEMBERS

Betsy Coddington, Executive Director
 Claire Bell, Director of Mediation Services
 Brian Hufft, Development Director
 Shanel Antunes, Executive Assistant
 Sandy Bacharach, Spanish Mediation Advocate
 Meg Bowman, Family Mediation / Training Specialist
 Shari Bandes, NMP Mediation Specialist
 Cathrine Collins, RGC Mediation Specialist
 Marcela Lopez, Mediation Specialist
 Sue McNelly, Mediation Specialist
 Tamara Moland, Associate Mediation Specialist
 Louise Neilson, Senior Mediation Specialist

Thank You 2003 Donors!

INDIVIDUALS

Kysa Alport
 Steve & Nancy Anderson
 Anonymous
 Todd Aschoff
 John & Cheree Ashford
 Sherri Austin
 Steve Baker
 Shelly & Leonard Baker-Gard
 Shari Bandes
 Ron Barbarita
 Claire Barker
 Jeff & Denise Bauman
 Greg Bell
 Claire Bell
 Richard Bell
 Arwen Bird
 Ann Bisgyer Wolz
 Beth Bishop
 Dani Black
 Mark Boldman
 Meg Bowman
 Tyrell Brandon
 Steve Bray
 Al Brown
 Bart Brush
 Joseph Buckmaster
 Marjorie Burns
 Deborah Bush
 Robin Buzzard-Cavendish
 Chris Byork
 Ted Cassinelli
 Cole Caswell
 Judith Chambliss
 Vincent & Lucille Chiotti
 Portland Mennonite Church
 Charlotte & Loren Clark
 Bill Clawson
 Betsy Coddington
 Parker Coddington
 Cynthia Cohen
 Don Cole

Cathrine Collins
 Charles Corey
 Bill Crane
 Julie Cusumano
 Eric Davis
 Donald Davis
 Sue Donora
 Nancy Donovan
 Brendan Dummigan
 Jessica Eidden
 Buzz Ellis
 Edie Engelbaum
 Arlene Erb
 Kristen Erbes
 Carlo and Fay Fagan
 Keith Fairbanks
 Scott & Susan Ferris
 Chick Fillebrown
 Paulette and David Fisher
 Noel & Justin Foeller
 Jeff & Irene Foster
 Susan Fredd-Allison
 Elsie Garland
 Trish & Bennett Garner
 Janet Gaynor
 Marilyn Geeseman
 Nancy Gilbertson
 Mark Girard
 Gary Gitner
 Kevin & Sue Glick
 Meg Goldberg
 Lisa Goldberg
 Sheryl Goodman
 Jann Goodpastor
 Charles & Michelle Gould
 Rick & Sarah Gove
 Jennifer Grant
 Jay Graves
 Roman Guenther
 Cecelia & Wayne Haack
 Roy and Ellen Haley
 Silas Halloran-Wright
 Mia Hanley
 Karen Hannan

Patti Hansen
 Elana & John Hanson
 Katherine Hanson
 Barbara Hart
 Brian Hefehe
 Joe & Claire Hertz
 Doug Hess
 Edward and Holly Hill
 Penny Hill
 David Hitchcock
 Jim & Kathleen Holmes
 Holliane Holmes
 Pam Horan
 Brian Hufft
 Ron & Jane Hufft
 Chuck Hulse
 Denise Jakob
 Ajit Jetmalani
 Harold & Anne Johnson
 Ron & Deborah Johnston
 Jay & Julie Johnstone
 Jenni Jordan
 Kae Kamiya
 Lois Kenagy
 Terry Kenny
 Chris Kenny
 Lois Kincaid
 Etsuleo Kinoshila
 Brooke Klein
 Ted Kozlowski
 Erin Lafferty
 Randy and Rita Lapp
 Dorothy Larco
 Diana Larsen
 Alan & Laurie Lee
 Rene Leger
 Will Levenson
 Sidney I. Lezak
 Cindy Lincoln
 Mark Loder
 Marcela Lopez
 Joan & John Lubar-Alvarez
 Libby Lyski
 Madeleine Mader

Ted Magnuson
 Stan Mak
 Nathan Maki
 Art & Pat Manning
 Andrew Markell
 David Maynard
 Bob McCalister
 Mike McKennon
 Jefna McCuiston
 Mark & Kathy McDaniel
 Sue McNelly
 Karen Meininger
 George Menger-Hammond
 Paul & Mary Meyers
 Julien Minard
 Cynthia Mohiuddin
 Tamara Moland
 Rich Monahan
 Melissa Morrison
 Judith Mowry
 Valerie Nash
 Louise Neilson
 Martha Nielsen
 Stein Nielsen
 Ruth Nisly
 Liz Nordberg
 Dian Odell
 Megan Odell
 Jean Ohman Back
 Stephanie & Don Patterson
 Sandie Pattison
 Brian Perleberg
 Richard Peterson
 Jessica Peterson
 Susan Pickgrobe
 Arlgy & Lora Pitts
 Harold & Hedwich
 Venona Raines
 Dean Rasmussen
 Larisa Rasskazova
 Mike Read

Carolyn Reecy Payne
 Marc & Hannah Rempel
 Jo Rice
 Randy Rice
 Betty Roberts
 Timothy Rock Pizzo
 Marie Rust
 Bob and Erin Salisbury
 Jan & Bill Salisbury
 Kathy Schaeffer
 Linda Scher
 Karen Meininger
 Laurie & Glen Schuman
 Lita Schwabbe
 Jim Searfus
 Ron & Fran Shaw
 Mary Shedden
 Christopher Sheesley
 Steve Sherlag
 William Shields
 Donna Silverberg
 William Slater
 GD Slawson
 Charles Smith
 Jane Smith
 Matt Smith
 Holly Somers
 Marty Spathas
 Cristal and Larry Spencer
 Robert & Cindy Stadel
 Mike Stevens
 Linda Stoltz
 Damon Stoudamire
 Ricci Susick
 Mike & Claire Swanson
 John Swanson
 Judith Swinney
 Nathan Sykes
 Sue Teller
 Richard Thomas
 Stan Thompson
 Dean Rasmussen
 Thompson
 Doug Tucker

Erik & Andrea Van Hagen
 Catherine Veraghen
 Kimberly Walen
 Karin Waller
 Beatty Walters
 Carol & Jerry Weigler
 Jim & Mary Wenger
 Carol Westendorf
 Tyrone White
 Sandra Whiting
 Charles Wiggins
 Cliff Williams
 Kim & Don Wilson
 Greg & Holly Witt
 Lennie Wong
 Jennifer Yocom
 Tommy Ziemer
 Lin Zimmerman

CORPORATIONS

24 Hour Fitness
 Alberta Cooperative Grocery
 Albina Fuel
 Aqua-Cool
 Armadillo Catering
 Bastas Trattoria
 Ben & Jerry's
 Bijou Café
 Biotronik
 Blue Sky Café
 Busproject.org
 Cinema 21
 Claudia's Sports Pub & Grill
 Costco
 Dan's Guide Service
 Dr. Bennett Garner
 Eastmoreland Golf Course
 Elk Cove Vineyards
 Embassy Suites
 Flaming Carrot Catering
 Food In Bloom
 Franz Bakery
 Fred Meyer
 Gango Editions
 Gardenburger
 Gateway Computer
 Grand Central Bakery
 Green Papaya
 Helen Bernhard Bakery
 Hollywood Video
 In Other Words Bookstore
 Kitchen Kaboodle
 Little Finnegan's Toys and Gifts
 Mo's Restaurant
 Music Millennium
 Nehalem Bay Winery
 New Renaissance Bookshop
 New Seasons
 Northwest Resource Consulting
 Ocean Lodge at Cannon Beach
 Orowheat
 Pat's Hair Care Center
 PGE Park
 Portland Center Stage
 Portland Trail Blazers
 QFC
 RC Printing
 Reser's Fine Foods
 Safeway
 Salon Nyla - The Day Spa
 Salvador Molly's
 Seasons & Regions Seafood Grill
 Southpark Restaurant
 Starbucks
 Tani's Japanese Restaurant
 The Flower Boutique
 The Golf Shop
 The Old Spaghetti Factory
 Three Square Grill
 Tin Shed Garden Café
 Trader Joe's
 West Met
 Whole Foods